



# **CITY OF HAYWARD**

## **AGENDA REPORT**

AGENDA DATE 06/04/02

AGENDA ITEM 5

WORK SESSION ITEM \_\_\_\_\_

**TO:** Mayor and City Council

**FROM:** Director of Community and Economic Development

**SUBJECT:** Agreements with Alzheimer's Services of the East Bay, Inc. and Service Opportunities for Seniors, Inc. for Specialized Paratransit Services

### **RECOMMENDATION:**

It is recommended that the City Council adopt the attached resolutions authorizing the City Manager to execute Agreements with the Alzheimer's Services of the East Bay and Service Opportunities for Seniors, Inc., to provide specialized paratransit services for FY 2002-03.

### **BACKGROUND:**

The City Council approved the establishment of two contracts, for FY 2001-02, for specialized paratransit services that could not be provided through the City's general paratransit program. One contract was with the Alzheimer's Services of the East Bay - Adult Day Care Program and the other with the Service Opportunities for Seniors, Inc. - Meals on Wheels Program. Both contracts expire June 30, 2002.

Alzheimer's Services of the East Bay (ASEB) provides adult day care services to persons with Alzheimer's Disease and other similar forms of dementia. ASEB has attempted to use existing paratransit services, such as the East Bay Paratransit Program and the City's general paratransit services, to transport the people they serve to and from their program. However, these standard paratransit services are not able to meet the special needs of ASEB's program participants on an on-going basis. To reduce stress, anxiety and confusion among the agency's program participants, ASEB needs to provide its own specialized form of paratransit service. ASEB assigns drivers to transport specific program participants. This establishes a familiar routine that reduces anxiety and helps program participants to anticipate what is expected. It also enables the drivers, who are an important part of the agency's team of health care providers, to deal with the special needs of the program participants they transport. They are responsible for conveying information to the other health care team members about the program participants' home environment and behavior while in transit.

Because the ASEB provides specialized paratransit services eligible for funding under Measure B paratransit regulations, the Human Services Commission and staff recommended that the City Council support the program in FY 2001-02 with paratransit funds instead of City social services funds. Council approved the establishment of a contract with ASEB to provide specialized paratransit services during FY 2001-02 for an amount not to exceed \$50,000. This contract expires June 30, 2002.

This has been a very successful program. Over 1,960 trips will be provided to Hayward program participants by the end of the contract period. ASEB is the only adult day care program in Hayward to provide adult day care services that include state regulated medical services to persons with dementia. There are sufficient funds to continue this contract in the amount of \$50,000 in FY 2002-03 without negatively affecting the City's ability to support and expand general paratransit services.

The City has contracted with the Service Opportunities for Seniors, Inc. Meals on Wheels Program (SOS-MOW) since 1997 to subsidize the transportation costs associated with the delivery of nutritionally balanced meals to homebound seniors and persons with disabilities. In FY 2001-02 the City provided up to \$32,000 in Measure B paratransit funds to support this project.

This has also been a very successful program. Over 37,000 trips will be provided by the end of the contract period. The SOS-MOW program is the only program of its kind serving residents living in the Hayward Paratransit Program service area. These specialized services qualify for funding under Measure B paratransit regulations. There are sufficient funds in the FY 2002-03 Paratransit Program budget to support this project in an amount not to exceed \$32,000 without negatively impacting the City's ability to continue and expand general paratransit services to other constituents.

#### *Options to Renew:*

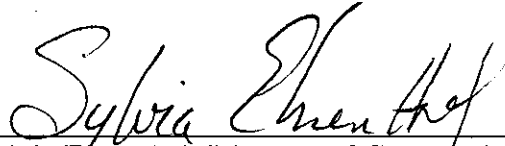
Authorization is requested to enter into an agreement with both agencies to provide specialized paratransit services during FY 2002-03, with the option to renew the respective contracts for up to two additional years based on the City's satisfaction with each contractor's performance and the availability of funds. All terms and conditions will remain the same for each contract during each subsequent year unless changes are mutually agreed upon in writing between the City and the respective contractors. The contract amount for each period will be determined prior to the renewal of each contract and will be dependent on the costs of delivering services and the amount of Measure B funds awarded to the City up to a maximum increase of 20% of the current contract.

Prepared by:



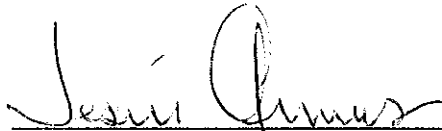
David Korth, Social Services Planning Manager

Recommended by:



Sylvia Ehrenthal, Director of Community  
and Economic Development

Approved by:



Jesús Armas, City Manager

Resolutions

HAYWARD CITY COUNCIL

RESOLUTION NO. \_\_\_\_\_

Introduced by Council Member \_\_\_\_\_

*mmh*  
*5/23/02*

RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE AN AGREEMENT WITH ALZHEIMER'S SERVICES OF THE EAST BAY, INC., TO PROVIDE SPECIALIZED PARATRANSIT SERVICES FOR FISCAL YEAR 2002-03, WITH THE OPTION TO RENEW THE CONTRACT FOR UP TO TWO CONSECUTIVE ADDITIONAL YEARS DEPENDING ON THE CITY'S SATISFACTION WITH THE CONTRACTOR'S PERFORMANCE AND THE AVAILABILITY OF FUNDS.

BE IT RESOLVED by the City Council of the City of Hayward that the City Manager is authorized and directed, on behalf of the City of Hayward, to negotiate and execute an agreement by and between the City of Hayward and Alzheimer's Services of the East Bay, Inc., to provide specialized paratransit services in fiscal year 2002-03 in an amount not to exceed \$50,000, with the option to renew the contract for up to two additional years depending on the City's satisfaction with the Contractor's performance and the availability of funds, in substantially the form of the agreement on file in the office of the City Clerk, with such amendments, changes, or revisions as the City Manager may consider appropriate upon consultation with the City Attorney. The contract amount for each period will be based on the cost of service delivery and the amount of Measure B funds awarded to the City.

IN COUNCIL, HAYWARD, CALIFORNIA \_\_\_\_\_, 2002

ADOPTED BY THE FOLLOWING VOTE:

AYES: COUNCIL MEMBERS:

MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: \_\_\_\_\_  
City Clerk of the City of Hayward

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney of the City of Hayward

HAYWARD CITY COUNCIL

RESOLUTION NO. \_\_\_\_\_

Introduced by Council Member \_\_\_\_\_

*mal*  
*5/23/02*

RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE AN AGREEMENT WITH SERVICE OPPORTUNITY FOR SENIORS, INC., MEALS ON WHEELS PROGRAM, TO PROVIDE SPECIALIZED PARATRANSIT SERVICES FOR FISCAL YEAR 2002-03, WITH THE OPTION TO RENEW THE CONTRACT FOR UP TO TWO CONSECUTIVE ADDITIONAL YEARS DEPENDING ON THE CITY'S SATISFACTION WITH THE CONTRACTOR'S PERFORMANCE AND THE AVAILABILITY OF FUNDS.

BE IT RESOLVED by the City Council of the City of Hayward that the City Manager is authorized and directed, on behalf of the City of Hayward, to negotiate and execute an agreement by and between the City of Hayward and Service Opportunities for Seniors, Inc., Meals on Wheels Program, to provide specialized paratransit services in fiscal year 2002-03 in an amount not to exceed \$32,000, with the option to renew the contract for up to two additional years depending on the City's satisfaction with the Contractor's performance and the availability of funds, in substantially the form of the agreement on file in the office of the City Clerk, with such amendments, changes, or revisions as the City Manager may consider appropriate upon consultation with the City Attorney. The contract amount for each period will be based on the cost of service delivery and the amount of Measure B funds awarded to the City.

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MAYOR:

NOES: COUNCIL MEMBERS:

ABSTAIN: COUNCIL MEMBERS:

ABSENT: COUNCIL MEMBERS:

ATTEST: \_\_\_\_\_  
City Clerk of the City of Hayward

APPROVED AS TO FORM:

\_\_\_\_\_  
City Attorney of the City of Hayward